## How do I watch live-streamed events?

**Desktop Browser** Go to http://kipptexas.org/virtual2020houstonluncheon. Our live stream works on most major browsers on Windows and Mac OS X. We recommend using Google Chrome, Mozilla Firefox, or Safari when viewing Livestream from your computer.

It's best to update your browser whenever possible. Please make sure to enable cookies and turn off pop-up blocker when viewing our events.

If you are having trouble viewing a live event check your download speed at http://www.speedtest.net/. We also recommend clearing your browser's cache, and ensuring Flash and Java are up to date.

**Mobile Browser** Live video is automatically accessible on iOS and Android mobile devices. Open the browser on your mobile device. You can either type in www.enteryourinfohere.com When you arrive to the event page, click the play button on the player in the browser to open the live player.

**Free YouTube mobile app** Your events can be viewed via the YouTube mobile app, which is available for free for iOS and Android devices. You can download them from the App Store or Google Play. You do not have to have an account, although you can create one for free directly from the app. Enter your name, email address and create a password. You will be able to access your account immediately.

**Chromecast** If you own a Chromecast, you can use it in conjunction with Google Chrome on your computer or the Chromecast mobile app to watch events on your TV. When you open the link to this event, the Chromecast icon will appear on the player. Select it to start casting that event to your TV.

**More Help** Email: If you still are having trouble, please email support@dnastudios.tv and our support staff will immediately connect with you to troubleshoot.

Call/Text: You can call or text us at our support line **(281) 738-2329** and our support staff will immediately connect with you to troubleshoot.